



Volunteer Update

A publication of the E.L. Foster, Jr. Volunteer Program

FEBRUARY, 2018

SAVE THE DATE

2/1, Transitions Caregiver Support Group, Elliott Center, Rm B, 11 am to 1 pm
2/12, Sewing Workshop, Elliott Ctr. Rm. C, 9 am to 1 pm
2/13, Transitions Caregiver Support Group, Elliott Center, 11 am to 1 pm
2/15 – Bereavement Training, Monarch Center, 10am-12 :00pm Call (352) 873-7456 to sign up.
2/20, Patient Support In Service Class for all volunteers visiting patients in any setting, Elliott Center Rm B & Rm C, 9 am—11:30 am

2017 HOURS/MILES

Would you like a summary of your Volunteer hours served and miles driven for 2017? Just contact Alicia Smith and she will get them to you.
Email:
asmith@hospiceofmarion.com
or call (352)873-7441
between 8 am and 1 pm

Hospice of Marion County
Volunteer Dept.
(352)873-7441
Voicemail: (352)873-7419
E-mail: Volunteer
@hospiceofmarion.com

Featured Volunteer—Transitions

Nominated by Bev Crumpler & Nancy LaSelva

Brenda Lafferty has been a volunteer for 2 1/2 years. Her focus is patient/client visits in the nursing home. Her case load is mostly Transitions clients. So for the month of February we would like to honor Brenda for her Transitions visits to nursing homes.

Bev Crumpler, manager of Transitions, writes “Recently I had the pleasure of meeting with this special volunteer and I noticed when she spoke about her clients, her face would light up. You can tell that she holds each and every one of her clients dear to her heart.



Brenda Lafferty

Brenda has become like a family member to some of the clients after spending so much time with them and I know she feels the same about them. They are not afraid to open up to her since they trust her.

Brenda is very astute as she can tell when the client is having a bad day or when there is something wrong. She is definitely a patient advocate!

This is the type of person we love to have on our team! The world could use a lot more Brenda’s in it. We are very grateful that she is whole heartedly in it with The Transition’s Program!”

Thank you Brenda for your dedication, service and compassion for your clients! We truly appreciate you!

Volunteer Appreciation Coming in April

We will celebrate the dedicated service of our volunteers during April!



Our Annual Awards and Recognition Luncheon will be held at the Klein Center at CF again this year. At this festive annual buffet luncheon, volunteers will be recognized for 5, 10, 15 or 20 years of service. Volunteers who served 500 hours in 2017 or reached 4,000 lifetime hours will be honored as well as those reaching lifetime hours in multiples of 1,000 hours. Also we will

be revealing the “Outstanding Volunteer for 2017” selected from the monthly Featured Volunteers.

Volunteers who served more than 20 hours in 2017 will soon receive their invitation to the Volunteer Awards lunch in April. Also Emeritus volunteers will be invited along with those who could qualify as Emeritus volunteers (more than 10 years of service and a minimum of 500 hours).

New this year—we are planning a Volunteer Reception/Dessert Hour during the National Volunteer Week (April 16-20) for those receiving an award but not able to attend the Awards Lunch.

Volunteer Update, February, 2018 Side 2

SAVVY Caregiver Training

Seven Session Training
Starts Tuesday, February 6th, 2018
2:00 pm – 4:00 pm
Hospice of Marion County Elliott Center

- ◆ Free caregiver training for those caring for family member or friends with dementias (like Alzheimer's)
- ◆ 7 consecutive weekly sessions, 2 hours each
- ◆ Gain knowledge about the diseases & medications
- ◆ Learn skills on how to respond to dementia behaviors
- ◆ Reduce your stress by gaining a better perspective

For more information or to register contact:

Ana M. Robles-Rhoads 352-692-5265
roblesrhoadsa@agingresources.org

Volunteer Survey Results

Every fall we ask Volunteers to give us feedback on our volunteer program. The survey from Fall 2017 showed that:

Over 99% of volunteers selected "agree" or "strongly agree" for every one of these 4 questions, so we are pleased that volunteers are very satisfied with our volunteer program.

Volunteers feel well prepared for their assignments as 71% selected "strongly agree." This rating has increased every year (usually about 3%) since the first survey in 2012.

65% said they "strongly agree" their work is rewarding to them, (down slightly from 69% last year, but similar to previous two years.)

51% chose "strongly agree" their volunteer assignment uses their skills adequately. This is an area where we would like to improve, so please let us know if you have a talent or skill you would like to incorporate into a volunteer assignment at HMC.

65% chose "strongly agree" the Volunteer Dept. meets their expectations, this result has also improved every year for the last 6 years.

Volunteers Needed:

Home Visits: Pre-Hospice (Transitions) client and **Hospice** patient home visitors are needed. More patients admitted want to be at home so that is our greatest need for patient/client visits—must be a patient support volunteer. There are many patient related assignments available including respite, transport, errands and companionship.

Parkers needed for Memorial Services and events.

Thrift Store volunteers needed especially at the Belleview Store, Silver Springs Shores Store, and Six Gun Store.

Yard/Maintenance Help at Elliott Center - Seasonal need Feb. to April; Help needed to blow leaves (early AM or after 5 when less cars are in the lot). Also other gardening or maintenance tasks as needed.

April 16, Health Care Decisions Day—12-14 volunteers to help with "Before I die" chalkboards at Thrift Stores and community locations to engage the public.

Play Piano on new baby grand at Legacy House.

Hospice in the Community:

2/1, Marion Senior Services Support Group, "Living Well", Jessica McCune, Queen of Peace Church, 10 am to 11:30 am

2/1, "Your Story—Journey Through Grief to Healing Workshop," Monarch Center 2:00 pm to 3:30 pm

2/6, SummerGlen Health Fair, 10 am to 1 pm

2/10, Black Nurses Rock Health Fair, Ed Croskey Center, 1510 NW 4th St, Ocala, 11 am to 2 pm

2/13, "5 Wishes," Jessica McCune, Harvey Center, 1415 NW 5th St., Ocala, 11:00 am -11:20 am

2/17, Love Ocala Day—Health Fair, 8070 SW 60thAve, Ocala, 9 am—12 pm

2/22, Alzheimers Caregiver Support, Brandley House, 11 am—12 pm

2/28 "5 Wishes," Jessica McCune, Marion Cafe, 1101 SW 20th Ct, Ocala, 11 am—11:20 am

Interested in a CPR Class? Feb. 16 or May 18, 8:30 to 10 am. The cost is \$7 per person & volunteers need to review the CPR book ahead of time. Participants must be able to get up and down as the demonstration dummies are on the floor. RSVP at least 2 weeks in advance to: Amy Chadek, (352)873-7400. x1201.