

Discrimination is Against the Law

Hospice of Marion County, Inc. Nondiscrimination Notice

Hospice of Marion County, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice of Marion County, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hospice of Marion County, Inc.

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
 - Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact a staff member or the Compliance Officer.

If you believe that Hospice of Marion County, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Director of Quality Improvement

3231 SW 34th Ave., Ocala, Florida 34474

Telephone number: 1-352-873-7442 Fax: 1-352-873-7444

State Relay number: 1-800-955-8771

Email: dfrank@hospiceofmarion.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Chief Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.js> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Proficiency of Language Assistance Services

ATTENTION: If you speak (Spanish, French Creole, Vietnamese, Portuguese, Chinese, French, Tagalog, Russian, Arabic, Italian, German, Korean, Polish, Gujarati, Thai) for language assistance services, free of charge, are available to you. Call 1-352-873-7400 Florida Relay TTY: 1-800-955-8733

Español (Spanish)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-352-873-7400 (TTY: 1-800-955-8771).

Kreyòl Ayisyen (French Creole)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-352-873-7400 (TTY: 1-800-955-8771).

Tiếng Việt (Vietnamese)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-352-873-7400 (TTY: 1-800-955-8771).

Português (Portuguese)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-352-873-7400 (TTY: 1-800-955-8771).

繁體中文 (Chinese)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-352-873-7400 (TTY: 1-800-955-8771)。

Français (French)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-352-873-7400 (ATS : 1-800-955-8771).

Tagalog (Tagalog – Filipino)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

PAUNAWA: Kung nagsasalitakang Tagalog, maaari kang gumamit ng mga serbisyo ng tulongsawikanang walang bayad. Tumawagsa 1-352-873-7400 (TTY: 1-800-955-8771).

Русский (Russian)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-352-873-7400 (телетайп: 1-800-955-8771).

عربية (Arabic)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

نأجمل أبكل رفأوتتةىو غلل أقدع اسمل اتأمدخن إف،ة غلل أركذات دحتت تنك إذا: ةظوح لم - 352-873-7400 (مقر 1 مقر بل صتا مكبل أو مصل افتاه - 1-800-955-8771).

Italiano (Italian)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-352-873-7400 (TTY: 1-800-955-8771).

Deutsch (German)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-352-873-7400 (TTY: 1-800-955-8771).

한국어 (Korean)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

주의: 한국어를사용하시는경우, 언어지원서비스를무료로이용하실수있습니다.
1-352-873-7400 (TTY: 1-800-955-8771)번으로전화해주십시오

Polski (Polish)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-352-873-7400 (TTY: 1-800-955-8771).

ગુજરાતી (Gujarati)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ત્રુચન : શ્રે તમે ગુજરાતી બે લત છે, તે િન: કુલ ષ સહ યસેવ ઓતમ સ મ ઠઉપલબ્ધ. શ્રે નકરે

1-352-873-7400 (TTY: 1-800-955-8771).

ภาษาไทย (Thai)

Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรีโทร1-352-873-7400 (TTY: 1-800-955-8771).